



BIOPRIME Dental Laboratory

Laboratory service agreement

DENTAL LABORATORY SERVICE AGREEMENT

A short-form agreement for ongoing laboratory services

Effective Date: _____

This Dental Laboratory Service Agreement (the "Agreement") is between BIOPRIME Dental Laboratory (Stiris Inc.) (the "Laboratory") and _____ (the "Doctor/Clinic").

- 1. Services.** The Laboratory will fabricate dental restorations, appliances, models, and related items requested by the Doctor/Clinic. Each submitted case authorizes the work described in the applicable prescription, work ticket, digital submission, or written communication.
- 2. No Commitment or Exclusivity.** There is no minimum case volume, exclusivity requirement, enrollment fee, or long-term commitment. The Doctor/Clinic may use other laboratories at any time.
- 3. Case Information.** The Doctor/Clinic will provide the prescription and records reasonably needed for each case. If information is missing or a material concern is identified, the Laboratory will contact the Doctor/Clinic before proceeding when reasonably practicable. Material changes to the requested work or price require prior discussion.
- 4. Fees and Payment.** Fees are based on the current price list or an accepted case-specific quote. Payment is due within 21 days of case completion. Delivery is included in the case price. Contact the Laboratory to discuss payment arrangements. Additional services outside the agreed scope require prior approval.
- 5. Delivery and Review.** Standard turnaround is approximately 3-7 business days, depending on the restoration, material, and case complexity. Rush fabrication in 1-3 days is available by arrangement. Delivery is included in the case price, with nationwide UPS Express shipping and local courier delivery in New York. Delivery timing and regional eligibility are confirmed with the Laboratory. The Doctor/Clinic will inspect each item before clinical delivery and promptly report concerns.
- 6. Warranty.** The Laboratory offers a warranty of up to 10 years, depending on the restoration. The Laboratory will confirm case-specific coverage and terms. The separate Laboratory Warranty Agreement defines covered remakes, conditions, and exclusions; it does not promise the same warranty period for every restoration.
- 7. Patient Information.** Each party will use patient information only as needed for the requested services and will apply reasonable safeguards. The parties will sign any separate business associate agreement required by law.
- 8. Ending the Relationship.** Either party may end this Agreement at any time by written notice, without penalty. Ending it does not cancel payment for completed or already-authorized work unless the parties agree otherwise.
- 9. General.** The parties will first try to resolve concerns through direct, good-faith discussion. This Agreement and the separate Warranty Agreement contain their understanding on the subjects covered. Amendments must be accepted in writing by both parties. Electronic signatures and counterparts are permitted.

By signing below, each party confirms that it has read and accepts this Agreement.

LABORATORY

BIOPRIME Dental Laboratory (Stiris Inc.)

By: Aigars Stiris

Title: _____

Date: _____

DOCTOR / CLINIC

Name: _____

By: _____

Title: _____

Date: _____