



LABORATORY WARRANTY AGREEMENT

This Agreement defines the warranty terms and conditions for dental laboratory services provided by:

BIOPRIME Dental Laboratory (Stiris Inc.)

President: Aigars Stiris

to the dental clinic / doctor:

1. General Provisions

1.1. The Laboratory guarantees the quality of fabricated prosthetic and implant restorations provided that the Doctor follows generally accepted clinical protocols, proper tooth preparation, correct case selection, and usage instructions.

1.2. This warranty applies exclusively to the laboratory portion of the work and does not cover clinical errors, biological factors, individual patient conditions, or violations of treatment protocols.

2. Warranty Periods

The Laboratory offers a warranty of up to 10 years, depending on the restoration. Contact the Laboratory to confirm the coverage and terms for your specific restoration. The confirmed warranty period starts from the date of final delivery and placement of the restoration.

The warranty covers material defects and manufacturing errors under normal conditions of use.

3. Warranty Conditions

3.1. In the event a defect qualifies under the warranty terms, the Laboratory agrees to:

- remake the restoration at no laboratory service cost, or
- offer an alternative solution upon mutual agreement with the Doctor.

3.2. Insufficient Space and Clinical Limitations

If, during the review of the materials provided by the Doctor (digital scans, impressions, bite records, clinical photographs), the Laboratory identifies:

- insufficient interocclusal space;
- risk of fabricating an excessively thin restoration;
- improper occlusion, occlusal overload, or other clinical conditions that may affect the longevity of the restoration;

the Laboratory will notify the Doctor of the potential risks and recommend appropriate corrections to tooth preparation, occlusion, or the clinical treatment plan.

3.3. If the Doctor chooses to proceed with fabrication without implementing the recommended corrections, the warranty for that restoration shall be void, as any potential complications are related to clinical conditions rather than laboratory workmanship.

3.4. Margin Requirements

For proper fabrication and validity of the Laboratory's warranty obligations, restoration margins must be clearly, distinctly, and unambiguously visible on the provided impressions and/or digital scans.



BIOPRIME Dental Laboratory

Laboratory warranty agreement

If the margin is not readable, insufficiently defined, or cannot be accurately identified from the submitted materials, the Laboratory will notify the Doctor and request modification of the tooth preparation and/or new impressions or scans.

If the Doctor elects to proceed with fabrication without clearly identifiable margins, the warranty for that restoration shall not apply, as potential issues with fit, marginal integrity, or retention are related to clinical conditions and not laboratory quality.

4. Adjustments and Non-Warranty Cases

4.1. If a restoration requires adjustment, modification, or repair after the warranty period has expired or for reasons not covered by this warranty, a separate fee will apply based on the Laboratory's current adjustment and repair price list.

4.2. The current price list is available upon request and may be updated by the Laboratory without requiring revision of this Agreement.

5. Remakes Due to Changes in Clinical Conditions

5.1. If a remake is required due to:

- changes in tooth preparation;
- replacement of the implant or implant system components;
- changes in the clinical treatment plan;

the remake cost will be discussed individually and determined based on the scope and complexity of the additional work.

5.2. In such cases, the Laboratory's warranty obligations for the original restoration shall be considered fulfilled.

6. Final Provisions

6.1. This Agreement becomes effective upon signature by both parties.

6.2. This Agreement applies to all restorations fabricated by the Laboratory for the Doctor unless otherwise agreed upon in writing.

6.3. Any disputes shall be resolved through professional discussion and good-faith negotiation with the goal of maintaining long-term cooperation.

Laboratory:

Name: BIOPRIME Dental Laboratory (Stiris Inc.)

Aigars Stiris

Signature: _____

Date: _____

Doctor / Clinic:

Name: _____

Signature: _____

Date: _____